

Ranger®-7910 Intense

User Guide



- **Feedback Cancellation** • **Noise Reduction**
- **Telephone Setting**
- **Fingertip Volume Control**

 **HearingHelp** *express*
an IntriCon company

1-800-221-2099

My eartip size: _____

My battery size: 675 (blue tab)



MEDICAL GRADE HEARING AID

Doctor Designed • Audiologist Approved



PROVEN QUALITY

100% Digital American-made technology



Jim Houlihan
President

Congratulations on your choice of the Ranger®-7910 Intense hearing aid. I'm pleased and delighted to make this available to you... And I believe you'll be pleased too. You'll enjoy all the benefits the Ranger®-7910 Intense has to offer, especially knowing how little you paid.

So, put your Ranger®-7910 Intense to the test and find out if it's right for you. We only ask that you read these instructions so you can make the most of your Ranger®-7910 Intense hearing aid.

For your better hearing. *Jim*

Remember, we're here to help. We're available by phone, chat, or email.

Call toll-free: 1-800-221-2099 (M-Th • 7:30 am - 8 pm • Fri 7:30 am - 5 pm • Sat 8 am - Noon CST)

Chat with us online: HearingHelp.com

or email us at: info@hearinghelp.com

YOUR SUCCESS
IS OUR SUCCESS!

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By entering in a trial for our products you agree to follow the user guide for safe and proper use and care of the device(s). Hearing Help Express, Inc. is not responsible for harm or damages incurred due to improper use or care of the device(s).

Parts Identified

Get to know your Ranger-7910 Intense

Battery Size: 675
(blue tab)



1. Earhook
2. Tubing
3. Eartip
4. Microphone
5. Volume control
6. Multi-memory push button
7. Battery holder

Serial number is located on the outer shell of the Ranger-7910.

On: With a battery installed, close the battery door to turn the Ranger-7910 on.

Off: Open the battery door to turn the Ranger-7910 off.

IMPORTANT: Do not mark on or damage the hearing aid during your 45-day trial (damage fees may apply). If you need help identifying the left hearing aid from the right hearing aid see page 6.

Everything you need to enjoy better hearing!

FREE support from our staff of licensed hearing aid specialists!



Eco-Gold MAX Batteries



Eartips and tubing for a secure, comfortable fit.



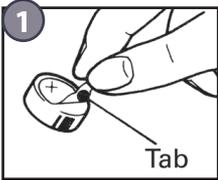
Cleaning tool



Helpful tips to guide you along your journey to better hearing.

Inserting the Battery

 Try using the battery magnet located on the end of the enclosed cleaning tool.



1. Remove the blue colored tab from the flat, (+) positive side of the size 675 battery. **Wait one minute for battery to reach full power before using (or testing) battery.**
2. Open battery holder gently, using your fingernail or thumbnail. Pull out on the small lip of the battery holder located on the lower part of the Ranger-7910.
3. Locate the + symbol on the inside top rim of the battery holder. This indicates that the flat, positive side of the battery should face up in the same direction as the + symbol.
4. Place the battery in the battery holder – **NOT directly inside the Ranger.** Fit the battery in the holder with the flat, positive (+) side facing up.
5. Close the battery holder. **NEVER force the battery holder closed.** If the holder does not close easily then the battery is probably upside down.



The battery fits snugly in the battery holder and can be challenging to remove especially for those with dexterity problems. It is easiest to use a magnet stick (call to order) to easily insert and remove the battery.

LOW BATTERY INDICATOR: When the battery is no longer strong enough to power your Ranger-7910, you will hear a series of 3 double beeps every few minutes. This will repeat until you replace the battery.

Premium hearing aid batteries for less!



You always get:

- ✓ Best battery value
- ✓ Home delivery
- ✓ Fresh! Fresh! Fresh!
- ✓ FREE shipping

1-800-221-2099

Your Ranger-7910 uses a size 675 (blue tab) zinc-air battery.

Eartip & tubing information

Your Ranger hearing aid comes with a selection of silicone eartips and a pre-cut and full-length elbow joint tubing.



Pre-cut elbow joint tubing

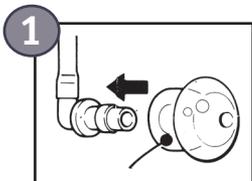


Full-length elbow joint tubing

The fit of your hearing aid is very important.

Try the different sizes of eartips until you find one that is secure and comfortable.

How to attach eartip:



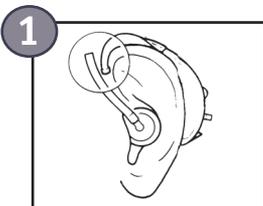
Attach eartip

1. Push the flat end of the silicone eartip securely onto the firm, plastic elbow joint at the end of the tubing.

Attention: Please make sure eartips are securely attached to the tubing and to your Ranger hearing aid before using so they do not come off in your ear.

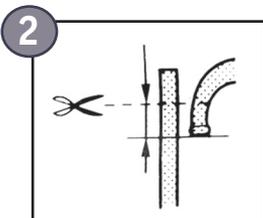
If the pre-cut tubing is too short or too long, follow the directions below using the full-length elbow joint tubing enclosed.

How to measure and attach the full-length tubing



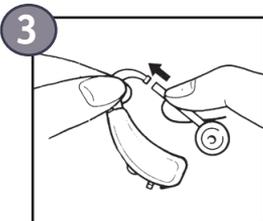
Put eartip and Ranger in place

2. Place the eartip with attached tubing in your ear and the hearing aid over your ear.



CUT OFF EXTRA TUBING

3. Observe where the tubing overlaps the earhook and mark the tubing leaving an $\frac{1}{8}$ to $\frac{1}{4}$ inch overlap. Cut off extra tubing.



Attach tubing to earhook

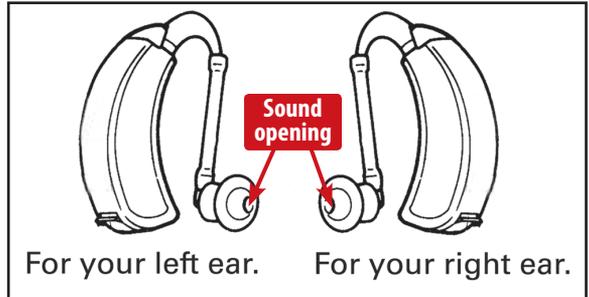
4. Insert the tip of the earhook into the tubing. If it is hard to insert, warm the tip of the flexible tubing with hot water.

Which is left and right

How to tell your right aid from your left aid:

Your Ranger-7910 hearing aid can be used on either ear. Once you have attached your eartip or custom earmold your hearing aid is set for either your right or left ear. Compare your hearing aid to the picture below. The sound opening on the eartip will “point” away from the Ranger hearing aid.

- **Left ear:** sound opening “points” right
- **Right ear:** sound opening “points” left



Inserting and Removing

How to insert the Ranger-7910:

1. Hold the tubing behind the eartip and insert into your ear.

If using a custom earmold, make sure it is correctly positioned in your ear. The top and bottom of the earmold should fit securely.

2. Place the Ranger behind your ear by slipping it over the top of your ear.

Some people prefer to first place the Ranger over their ear and then insert the eartip. Experiment and find what works best for you.



To Remove the Ranger-7910: Reverse steps 1 and 2 when removing your Ranger-7910 hearing aid.

ATTENTION: Confirm the eartip is attached to the tubing each time you remove it from your ear. If the eartip remains in your ear, seek medical assistance.

Adjusting the Volume Control

To adjust the volume, rotate the volume wheel up to increase the volume (towards the earhook) or down to decrease the volume (towards the battery holder). This is a digital volume control with a wide volume range, the wheel will continue to rotate even after the maximum or minimum level has been reached. When your Ranger-7910 is turned on it will be on the last volume level used.



Note: Feedback is a whistling or squealing sound that hearing aids can make. Feedback can be caused by a hearing aid being set too loud. If you experience feedback, reduce the volume slightly or try a different size eartip.

Choosing your Listening Settings

You have 4 multi-memory settings to choose from. When turned on, your Ranger-7910 will be on the setting that was last used. You will hear 1-4 beeps to indicate what setting it is on. Simply push the button to choose the setting you need.



Setting 1: Normal setting – 1 beep. Use in most listening situations.

Setting 2: Noise setting – 2 beeps. Reduces the amount of low frequency amplification. Often helpful in noisy situations.

Setting 3: Whistle reduction – 3 beeps. Use if your Ranger-7910 whistles or if sounds seem too sharp or tinny.

Setting 4: Telephone setting – 4 beeps. Use when talking on the telephone or with a loop system. Hold the receiver near the hearing aid a little above your ear. You will only hear sounds from the telephone or loop system.

Care and Cleaning

It's important to clean your Ranger hearing aid regularly. Without regular cleaning, wax and moisture can build up and prevent the hearing aid from working properly. It's best to clean your Ranger-7910 in the morning before you use it.



How to clean your Ranger-7910:

1. Wipe off the outside of the Ranger hearing aid and the eartip with a soft cloth. Eartips can be replaced when necessary.
2. If wax or debris remains, use a small soft cleaning brush to gently remove it.

IMPORTANT CARE INSTRUCTIONS

BEGINNING THE DAY: After showering, apply all lotions, creams, hairspray, perfume and cologne BEFORE putting on your Ranger-7910s. Water



and such sprays can damage hearing aids. And please remember, your hearing aids are sensitive and don't like extreme heat or cold. Never place your Ranger-7910 in water. If it becomes wet, immediately remove the battery and let your Ranger-7910 stand in a dry place or DryAid dehumidifier for several hours. NEVER use heat (blowdryer, oven, microwave, etc.) to dry your Ranger.

AT THE END OF THE DAY: Open the battery door when not wearing your hearing aid. Any moisture inside your hearing aid can then evaporate, extending the life of your Ranger-7910. With the battery door open, you can be assured your hearing aid is off and not squealing. A squealing hearing aid can attract pets which have been known to chew on hearing aids and damage them beyond repair. Even better, remove the battery and store your Ranger-7910 overnight in a DryAid dehumidifier.

Helpful Tips

1. Start Slowly

Begin by using your new hearing aid a few hours a day while you are alone. If you're not used to wearing a hearing aid, you will probably notice many sounds you have not heard in a while. And while you may enjoy the sounds of birds again, other sounds like crackling paper and the refrigerator running may take some time to get used to. With practice you should be able to focus on the sounds you want to hear and ignore the rest. Hearing aids will not restore your hearing, but they absolutely can help.

2. Read Out Loud

Your own voice will sound strange at first. Try reading out loud for 15 minutes a day to get used to the sound of your voice.

3. Practice Listening to One Voice

Start in a quiet environment listening to the radio or your favorite TV show. Then practice listening with one friend or family member at a time.

4. Listen and Talk in Small Groups

Next try talking with a small group of people, first in a quiet setting and then in a noisier environment. Remember, most people have difficulty understanding in loud places with background noise. So, be patient and keep practicing. Your understanding should improve with time.

If you have any questions or concerns give us a call toll-free!

1-800-221-2099

(M-Th 7:30 am - 8 pm • Fri 7:30 am - 5 pm • Sat 8 am - Noon CST)

Chat with us online: [HearingHelp.com](https://www.hearinghelp.com)
or email us at: info@hearinghelp.com

Protect your hearing investment



Protection Plan – worry-free hearing aid repairs or replacements!

(call for pricing)

ONE & TWO YEAR
PLANS AVAILABLE

- **Get PROTECTED** - Water, droppage, step on it - you name it! We will fix or replace it free of charge for one year (loss or theft are not covered).
- **Act Now!** - The optional Protection Plan is available for purchase for up to 90 days from the shipment date of your hearing aid(s).
- **Comprehensive Coverage** - This plan goes above and beyond the limited manufacturer's warranty. We will repair any damage or send a replacement hearing aid if we can't fix it at no charge to you.
- **Simple Process** - Call ahead to get authorization to send us your broken aid. Once received, we will diagnose, repair or replace it in just a few days. Loaner hearing aids are available for \$15 each.



Cleaning Care Plan – Get the MOST out of your Hearing Aids (\$149.99 each)

- **Maintain Optimal Hearing Performance** - Today's hearing aids are filled with sensitive electronics to give you the best experience possible. Over time, earwax and moisture can tamper with those electronics and the performance of your aids may suffer. Choose this plan to have your aids cleaned and serviced by our team of in-house technicians.
- **Extend the Lifetime of Your Aids** - This plan offers up to four yearly cleaning services. Our customers who have their hearing aids cleaned by our technicians replace their hearing aids less frequently than those that do not.
- **Our Process** - Up to 4 times per year we'll send you loaner hearing aids with prepaid postage to send your aids to us for service. Your hearing aids will be professionally cleaned, tips and tubing will be replaced if necessary. Once the service is complete we'll return your hearing aids in another prepaid box and you mail the loaner aids back to us. It's that simple.

Troubleshooting your Ranger

If your hearing aid is: WHISTLING (FEEDBACK)

1. Turn the volume down, it may be set too high (pg. 7).
2. Use listening setting #3 (pg. 7).
3. Check that your eartip is inserted correctly (pg. 6).
4. Try a different size eartip (pg. 5) or call customer service for other options.
5. Verify that the tubing is attached correctly and is both soft and in good condition. If the tubing has hardened or is damaged, it should be replaced (pg. 5).
6. Your Ranger-7910 may briefly whistle when a hand, hat or other object is near it or when you are inserting and removing the hearing aid.

If your hearing aid is: WEAK, DISTORTED, DEAD

1. Check that the battery is inserted correctly (pg. 4).
2. Try a fresh battery.
3. Clean your Ranger-7910, microphone ports, and eartip (p. 8).
4. If your Ranger goes dead periodically, but comes on after several hours of rest, the problem may be a build-up of humidity. Try storing it in a DryAid dehumidifier when not in use. Call toll-free to order.

Service

If your Ranger-7910 requires service, send it to:

Hearing Help Express

1714 Sycamore Rd • PO Box 586 • DeKalb, IL 60115-0586

1. Call 1-800-221-2099 for authorization before returning your hearing aid for repair.
2. Enclose a note with your name, address, phone number and a description of what is wrong with your device.
3. Pack your device securely in a sturdy box. (Do not mail your hearing aid in an envelope, it could be destroyed during shipment). We recommend insured mail or UPS for your protection.

Precautions: A hearing aid is a precision electronic device and as such, it requires the care in use and handling that you would afford any fine piece of equipment. The following precautions are not meant to discourage normal use of your hearing aid, but are suggested to insure quality performance and long life from your hearing aid.

Do not drop or throw your hearing aid, as this may damage internal components. Do not expose your hearing aid or batteries to excessive heat, such as from stove tops, hair dryers, heat lamps or your automobile rear shelf or glove compartment. Do not immerse your hearing aid in water or other liquids, or wear it while bathing, showering or swimming. If your hearing aid is to be stored for any length of time, be sure to remove the battery and store both in a cool, dry place. Your hearing aid has been constructed from the finest materials, using the latest engineering technology; however, in rare instances, an individual may exhibit signs of skin irritation, allergic reaction, or accelerated accumulation of cerumen (earwax). If this occurs, consult your physician.

Keep new and used batteries out of reach of children and those with diminished mental capacity. Batteries, if consumed, can be harmful. Consult your physician immediately and call the National Battery Hotline collect (202) 625-3333.

Important notice for prospective hearing device users

Good health practice requires that a person with a hearing loss have a medical evaluation by a licensed physician (preferably a physician who specializes in diseases of the ear) before purchasing a hearing device. Licensed physicians who specialize in diseases of the ear are often referred to as otolaryngologists, otologists or otorhinolaryngologists.

The purpose of medical evaluation is to assure that all medically treatable conditions that may affect hearing are identified and treated before the hearing device is purchased. Following the medical evaluation, the physician will give you a written statement that states that your hearing loss has been medically evaluated and that you may be considered a candidate for a hearing device. The physician will refer you to an audiologist or a hearing device dispenser, as appropriate, for a hearing device evaluation. The audiologist or hearing device dispenser will conduct a hearing device evaluation to assess your ability to hear with and without a hearing device. The hearing device evaluation will enable the audiologist or dispenser to select and fit a hearing device to your individual needs.

If you have reservations about your ability to adapt to amplification, you should inquire about the availability of a trial-rental or purchase-option program. Many hearing device dispensers now offer programs that permit you to wear a hearing device for a period of time for a nominal fee after which you may decide if you want to purchase the hearing device. Federal law restricts the sale of hearing device to those individuals who have obtained a

medical evaluation from a licensed physician.

Federal law permits a fully informed adult to sign a waiver statement declining the medical evaluation for religious or personal beliefs that preclude consultation with a physician. The exercise of such a waiver is not in your best health interest and its use is strongly discouraged.

Children with Hearing Loss: In addition to seeing a physician for a medical evaluation, a child with a hearing loss should be directed to an audiologist for evaluation and rehabilitation since hearing loss may cause problems in language development and the educational and social growth of a child. An audiologist is qualified by training and experience to assist in the evaluation and rehabilitation of a child with a hearing loss.

Warning to Hearing Aid Dispensers: A hearing aid dispenser should advise a prospective hearing aid user to consult promptly with a licensed physician (preferably an ear specialist) before dispensing a hearing aid if the hearing aid dispenser determines through inquiry, actual observation, or review of any other available information concerning the prospective user, that the prospective user has any of the following conditions:

Warning Signs:

- 1. Visible congenital or traumatic deformity of the ear.***
- 2. History of active drainage from the ear within the previous 90 days.***
- 3. History of sudden or rapidly progressive hearing loss within the previous 90 days.***
- 4. Acute or chronic dizziness.***
- 5. Unilateral hearing loss of sudden or recent onset within the previous 90 days.***
- 6. Audiometric air-bone gap equal to or greater than 15 decibels at 500 Hz, 1,000 Hz and 2,000 Hz.***
- 7. Visible evidence of significant cerumen accumulation or a foreign body in the ear canal.***
- 8. Pain or discomfort in the ear.***

NOTE: Special care should be exercised in selecting and fitting a hearing aid whose maximum sound pressure level exceeds 132 decibels because there may be a risk of impairing the remaining hearing of the hearing aid user.

Hearing with Your New Amplification The world will seem noisier at first, but in time, you should become accustomed to your new listening experiences, learn to hear speech more clearly, and enjoy many of the special sounds you may have been missing. Obtaining maximum benefit from your new hearing aid(s) requires effort and practice on your part. Your new hearing aid(s) will not restore normal hearing and will not prevent or improve hearing impairment resulting from organic conditions. In most cases, infrequent use of the hearing aid(s) will not permit you to obtain full benefit from it. Follow the program recommended by your hearing professional. The use of your hearing instrument(s) is only part of your hearing rehabilitation, and you may need supplemental auditory training and instructions in lipreading.

Helpful Accessories

All prices subject to change.

Eartips – Eartips come in five different sizes. You can improve the fit by using a different size eartip. Eartips should be cleaned and/or replaced when necessary.



small (S).....	#88581.....	\$2.50
medium-small (MS).....	#88582.....	\$2.50
medium (M).....	#88583.....	\$2.50
medium-large (ML).....	#88584.....	\$2.50
large (L).....	#88585.....	\$2.50

SAVE!
3 of any size for only \$5.95



SAVE!
3 for only \$5.95

Replacement Elbow Joint Tubing

Elbow joint and tubing attaches to eartip and hearing aid.

PRE-CUT Elbow Joint Tubing, #88573\$2.00 each
Elbow Joint Tubing (full-length), #88571 ...\$2.00 each

Improve your Ranger with a custom earmold

- ✓ Reduce feedback (whistling)
- ✓ Reduce stuffed up feeling
- ✓ Reduce talking-in-barrel sound
- ✓ Improved fit and comfort

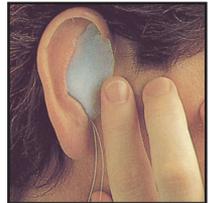
Making your earmold is easy.

Step one: We'll send you a kit with materials and complete instructions so you or a friend can make your ear impression.
(If you have had ear surgery or ear damage or if you have an unusual ear canal, have your doctor assist you.)

Step two: It's easy – over 100,000 people have made their own impression at home. Impression material sets up in minutes and easily can be removed from your ear. Of course, if you have any questions we're always happy to help.

Step 3: Mail your ear impression to us and we use it to make your custom earmold. You can expect to receive a finished earmold in about two weeks.

There's a refundable \$19 charge for the impression kit that will be credited in full when you return your impressions.



Making an Impression



Soft & Hard Earmolds



Wearing an Earmold

	Hard Lucite	Soft
1 earmold.....	#88421.....\$79.99.....	\$89.99
2 earmolds.....	#88435.....\$159.98.....	\$179.98

Helpful Accessories

Battery Care Kit – *Worry-free hearing aid battery use.*

Battery Care Kit includes:

- **Digital Keychain Battery Tester** – Small enough to go with you anywhere. Takes the guesswork out of battery testing.
- **Battery Caddie** – Convenient way to carry extra batteries. Caddie holds two hearing aid batteries and comes with a convenient chain to attach to key ring.
- **Magnet Stick** – Hearing aid batteries are small and hard to handle. With the Magnet Stick you can easily insert and remove batteries.
- **Handy Vinyl Bag** – Helps you keep everything together for easy access.



Battery Care Kit, item #25101.....\$24.99



Itchy ears? Here's the solution!

ProEar by MiraCell helps relieve itchy, irritated ears! It has mild antibacterial, anti-fungal and anti-yeast properties. MiraCell is a safe, all-natural solution. Use it without worry to maintain healthy, itch-free ears. (1/2 ounce bottle)

ProEar by MiraCell, item #88851.....\$14.99

Protect your hearing aid

Remove harmful moisture from your hearing aid with the Best Value DryAid dehumidifier. Even a little moisture can attack sensitive electronics in hearing aids and needlessly shorten their life. Prevent damage. Store your hearing aid in a dehumidifier overnight.

Best Value DryAid, item #88742.....\$16.95



Easiest-to-Use Battery Tester



Put your mind at ease... test your hearing aid battery and you'll know for sure if it has enough power to run your hearing aid. Simply place your battery in the appropriate size slot, squeeze the blue bar and color coding indicates the remaining power.

Activair Battery Tester, item #88776.....\$27.99

Helpful Accessories



PerfectDry Lux

The PerfectDry Lux dehumidifier provides 30 minute rapid drying time. Also provides UV-C disinfection which destroy 99% of microorganisms which are often responsible for itchininess, allergies, and other irritations of the ear canal. Includes USB power supply.

PerfectDry Lux, item #88745.....\$90.00

Easy-to-use cleaning tools

Hearing aids will last longer if you clean them regularly. Make daily cleaning easy with premium cleaning tools. Brush is larger so it fits comfortably in your hand. More bristles makes cleaning your hearing aid a quick task. Handy magnet that makes it easier to pick up batteries. The wax loop helps remove grime from hearing aid crevices. Specialty cleaning pin for slim-tubing.

Specialty BTE Cleaning Kit, item #88532 \$13.99



(colors may vary)



Disinfectant towelettes – Clean and disinfect your hearing aids with this handy pack of Tech-Care Clean Wipes. Ultra fabric wipes are premoistened with a hospital grade disinfectant. Alcohol-free and safe to use on all hearing products. (36 wipes per container)

Tech-Care Clean Wipes, item #88534 \$9.95

NANOCLEAN – NanoClean Advanced Technology features a stiff threader and a soft, spongy, nylon brush that safely and effectively sweeps away debris and absorbs moisture from hearing aid tubing. A unique “thread-and-pull” cleaning action gets the job done quickly and easily! (20 per container)

NANOCLEAN, item #88755 \$10.99



Helpful Accessories

BTE Hearing Aid Life Extender Kit



Best-value BTE accessory kit:

- Best Value DryAid Kit hearing aid dehumidifier
- 36 Tech-Care Hearing Aid Wipes
- 20 NANOCLEAN fine-instrument cleaners
- Cleaning Tools - large brush, small brush with battery magnet, and a specialty cleaning tool

BTE Hearing Aid Life Extender Kit, item #25102.....\$45.00

BTE Hearing Aid Care Travel Kit

Take this handy kit with you when you travel:

- 5 TechCare Cleaning wipes
- Drying Pouch hearing aid dehumidifier
- 5 NANOCLEAN fine-instrument cleaners
- Combo cleaning tool that includes a brush, wax loop, and battery magnet



BTE Hearing Aid Life Extender Kit, item #25108....\$17.00

Battery Magnet Stick

Hearing aid batteries are small and hard to handle. With the Battery Magnet Stick you can easily insert and remove batteries.

Battery Magnet Stick, item #88801.....\$5.95



Order Risk-free! Try any Hearing Help Express accessory for 30 days risk-free. If you're not 100% satisfied, return all materials within 30 days from the date of delivery, and we'll refund 100% of your purchase price.

We thought you'd like to know...

Two hearing aids are better than one!

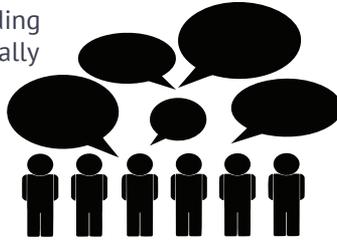
If you have hearing loss in both ears, then you most likely need two hearing aids. Being able to hear with both ears allows for a balanced and full sound experience. It is important that if you find yourself needing two hearing aids that you try using two before making the decision to purchase only one. Wearing only one hearing aid can allow your other ear to deteriorate further from lack of use.

When needed, wearing two hearing aids offers many benefits, here are just a few:

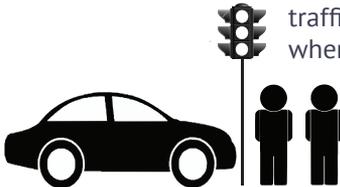


Better understanding of speech – wearing two hearing aids allows your brain to focus on the conversation you want to hear.

Speech understanding is improved especially in noisy situations like restaurants.

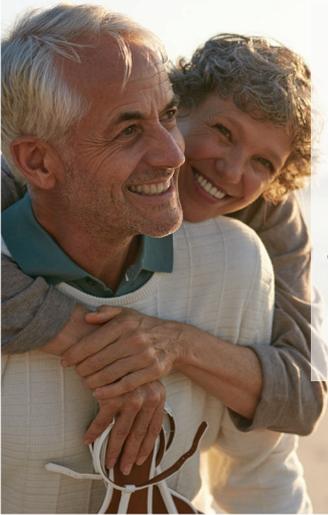


Wearing two hearing aids increases your ability to locate the direction of sound. Especially in traffic or situations where your safety is a concern.



So do yourself a favor, if you need two hearing aids and are only trying one, give us a call and we'll rush you a second hearing aid to try. Remember, at Hearing Help Express you have a 45-day home trial.

**Thank you for choosing Hearing Help Express
to take you on your journey to improved hearing.**



8 out of 10 people
said having hearing aids
improves their quality of life.

3 out of 4 people
said having hearing aids makes them
feel more confident in social situations.

7 out of 10 people
said having hearing aids
improves their relationships
with those closest to them.

*“Many thanks to your caring staff for being so kind
and patient with me over the phone. Thank you Hearing
Help Express for making a difference in my life.”*

J.B. – Temecula, CA

We urge you to take full advantage of your
FREE support from our dedicated staff
of licensed hearing aid specialists.

If you have any questions or concerns give us a call toll-free!

1-800-221-2099

(M-Th 7:30 am - 8 pm • Fri 7:30 am - 5 pm • Sat 8 am - Noon CST)

Chat with us online: [HearingHelp.com](https://www.hearinghelp.com)
or email us at: info@hearinghelp.com

YOUR MONEY-BACK GUARANTEE FROM HEARING HELP EXPRESS®

Your 2-way assurance of complete satisfaction

1. 45-Day, Risk-Free Trial • Money-Back Guarantee

Try your Hearing Help Express® Ranger-7910 hearing aid for 45 days risk-free. If you are not 100% satisfied, simply return all materials within 45 days from the date of delivery, and we will refund any money paid towards the purchase price. You are responsible for the safe return of all materials in their original condition. Ship insured mail.

2. One Year Limited • Manufacturer's Warranty

Your Ranger-7910 hearing aid is warranted for one year against defects in manufacturer's materials and workmanship. That means if they didn't do a good job making your hearing aids then we're going to fix them. For service, you must send your Ranger-7910 to Hearing Help Express for this warranty to apply. Ship insured mail.

Questions, call toll-free: 1-800-221-2099



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